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Learnings from the Blue Door Clinic:

System Navigation, Resources & Support for precariously and non-insured PHAs

Presenters:

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Conflict of Interest

- Faculty/speaker's name: Simran Kaur
- Relationships with financial sponsors: Employed by the Ontario HIV Treatment Network
- Any direct financial relationships, including receipt of honoraria: None
- Membership on advisory boards or speakers' bureaus: None
- Patents for drugs or devices: None
- All other investments or relationships that could be seen by a reasonable, well-informed participant as having the potential to influence the content of the educational

Objectives

- List health care & support resources for newcomer people living with HIV;
- Describe collaborations with diverse providers to care for this population;
- Review medication access programs, to identify options & address issues with levels of coverage in Ontario.

System Navigation – Case Management

- Deliver a case management-inspired model of support for clients
- Provide emotional support, quick referrals to resources, and follow up
- Focus on the immediate psychosocial needs of clients and connection to ongoing supports in the community

Coordination of Care

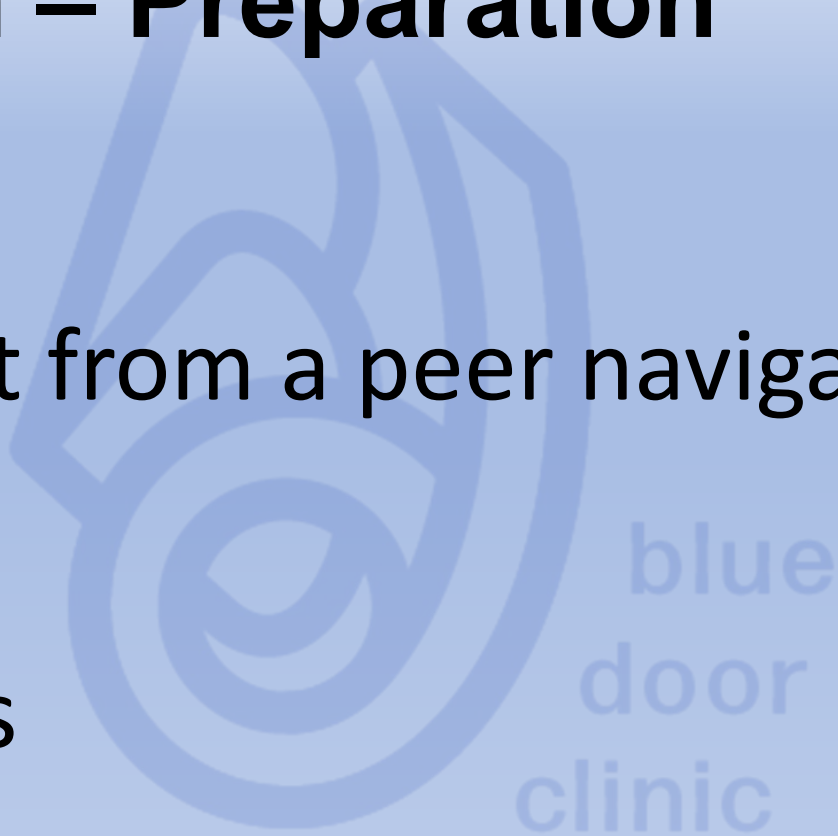
- Rely on Blue Door's strong partnership network
- Multidisciplinary approach to care and community outreach
- Responsive to the barriers identified by clients
- Advocacy to service providers that are not familiar with supporting precariously insured persons

From the Perspective of a Peer Navigator



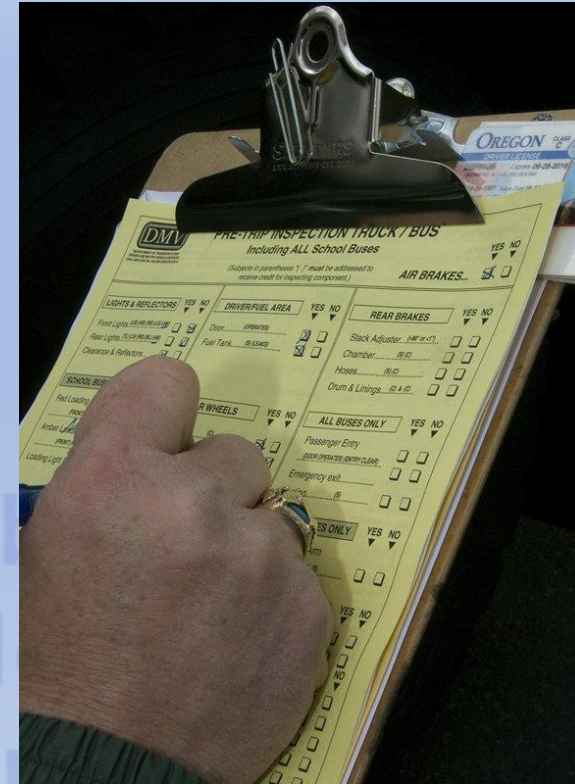
Peer Navigation – Preparation

- Before a shift
- What we expect from a peer navigator
- Interpretation
- Assessing needs
- Connection with services/agencies



Peer Navigation – Before a Shift

- Online Research
- Information to share
- Flexibility



Peer Navigation – Expectations

- Being on time
- Huddle
- Confidentiality
- Empathy
- Proper referral



Peer Navigation – Interpretation

- 70 % of the service users are from Latin America
- Most Spoken languages are Spanish and Portuguese

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Peer Navigation – Assessment of Needs

- Current situation
- Health care
- Income
- Housing



Peer Navigation – Connection with Services

- Peer support
- ASOs
- Legal advice
- Health care
- ARTs
- Financial assistance
- Housing



Resources for Newcomer People Living with HIV

- Latinos Positivos (LPO)
- Africans in Partnership Against AIDS (APAA)
- Alliance for South Asian AIDS Prevention (ASAAP)
- Asian Community AIDS Services (ACAS)
- Black Coalition for AIDS Prevention (BlackCAP)
- Toronto People With AIDS Foundation (PWA)
- Toronto Linkage to Care Project
- Centre for Spanish-Speaking People (CSSP)

Referrals – Ongoing Health Care Services

- Small group of HIV primary care providers with financial support for lab work
- Community Health Centres and clinics with funding for non-insured clients
- Helpful to have knowledge of immigration and health coverage broadly to advocate on behalf of clients

Medication Access Programs

- Toronto People With AIDS Foundation, Treatment Access Program, 416-506-1400 ext. 217
- Patient Assistance Programs – directly through pharmaceutical companies or special requests through pharmacies
- Private Insurance – through education institutions, employers, common-law partner or spouse

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Thank you

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Q & A

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